# RULES AND REGULATIONS FOR VERGERENTRE2MERS LODGES (LODGES)

### Article 1 - Arrival/Departure:

It is recommended that tenants inform us of their arrival time (between 5 p.m. and 9 p.m.) as early as possible. The tenant must arrive on the day and at the time specified on the rental contract. In the event of late or delayed arrival, the customer must notify the owner by telephone on 06 89 37 75 70. It is also essential to respect the departure time of 11 a.m. specified in the rental contract.

### Article 2 - Environmental liability:

- Waste water from the lodges is treated by a septic tank. Only toilet paper should be disposed of in the toilet bowl. There are bins for other waste in all the bathrooms and toilets.
- Only use products that are compatible with septic tanks. Do not use bleach or fabric softeners for washing. Black soap and vinegar are recommended for washing and disinfecting.
- Please use electricity, hot and cold water and heating sensibly.
- It is absolutely forbidden to light an open fire anywhere on the property or in the surrounding area.
- No paper or rubbish of any kind may be left on the property. Refuse and recycling bins are available in the lodges and at the entrance to the property opposite the car park.

### Article 3 - Noise rules:

Our property benefits from a very quiet environment and we base the spirit of the site on rest and tranquillity. We ask you not to do anything that you, your family or your friends might do to disturb the peace and quiet of the neighbourhood, and to avoid excessive noise or any other nuisance, particularly in the evening. Parents should also encourage their children not to play too boisterously, so as not to disturb the peace and quiet of the other occupants of the site and the neighbourhood... Silence is essential between 11 p.m. and 8 a.m.

We are next to a hamlet and we take care not to disturb the peace and quiet of its inhabitants.

#### **Article 4 - Miscellaneous precautions :**

All facilities are at your disposal. You are asked to use them to the best of your ability, taking care to use them sensibly and, where appropriate, to share them harmoniously with other guests, in particular the petanque area, the swimming pool and the play area between the two strips of flowery fallow land.

## Article 5 - Interior fittings:

It has been designed for optimum use in each of the lodges. Therefore, no bedding, furniture or other items may be taken outside the lodges.

You are not authorised to move furniture or to install furniture or bedding not supplied by the lodge.

**Article 6** - Users are financially responsible for any damage they may cause by their actions. They are responsible for any incidents or accidents that may occur to them or to third parties as a result of their failure to comply with these rules.

### Article 7 - Damage, accidents and breakages:

If necessary, report any damage to equipment during your stay. Inform the owner immediately of any accident or damage to the rented accommodation, even if there is no apparent damage (e.g. a sink overflowing and soaking the insulation underneath). In the event of loss or damage to any part of the lodge caused by the tenant, the amount of the deposit returned will be reduced by the cost of repairing or replacing it, on presentation of supporting documents by the owner, within a maximum period of two months.

# Article 8 - Deposit:

The deposit must be paid by cheque or bank transfer at the time of booking. It will be returned to you within 3 to 5 days after checking the condition of the rented property (inside and out). We strongly recommend that you inform us of any damage, breakage or loss on your departure.

#### Article 9 - Cancellation conditions:

In the event of cancellation of your booking, 50% of the invoice amount will be refunded up to 30 days before arrival. To qualify for this refund, the cancellation must be made 30 full days before the local arrival time indicated on the booking contract. Otherwise, no refund will be made.

# Article 10 - Cleaning costs:

Throughout the stay, the tenant must respect the premises. They will make good use of the equipment and maintain the accommodation so that it is in perfect condition when they leave.

Cleaning costs are compulsory and are included in the price of your stay. They do not include: tidying up the living room and bedrooms, cleaning and tidying up the crockery, cleaning and tidying up the kitchen and tidying up and disposing of all personal effects, whether disposable or not. These items remain your responsibility during your stay. You are also asked to leave the sanitary facilities (showers and WCs) clean.

We take care of the basic cleaning, which ensures that the lodges are as clean as possible.

If the cleaning carried out by guests does not meet minimum hygiene standards, they will be billed for additional cleaning and maintenance hours.

# Article 11 - Parking:

Vehicles must be parked in the spaces provided for this purpose (car park at the entrance to the property) and under no circumstances may they be parked in front of the lodges. No vehicles may be moved around the lodges, except during arrival and departure times. The maximum capacity of vehicles parked in the car park is 6. It is forbidden to park on the grassed areas.

### Article 12 - Keys:

The entrance doors to each lodge are fitted with key locks. When you leave the lodge, you must lock the door. If you fail to comply with this article, you will be held responsible for any theft, damage or other material loss, which will be invoiced. For all objects belonging to residents, you will be required to make your own declaration to your insurance company. The lodge declines all responsibility.

### Article 13 - Windows, roof windows and emergencies:

When you leave the lodges, remember to check the weather and therefore the closure if necessary (thunderstorm and/or rain forecast). If you forget, we will allow you to enter the lodges to close the windows and make the accommodation watertight. At the same time, we will send you a text message to inform you.

#### Article 14 - Household waste:

Refuse bins are available for household waste in the lodges. For selective sorting, you will find bins of different colours: cardboard, plastic, metal, paper and newspaper will go in the yellow bin, household waste in the traditional bin with a bag (under the sink) and glass in the green bin. Once the bins are full, there are containers available in front of the car park, except for glass, which must be deposited in one of the village bins (see the welcome booklet for the location). We will manage the containers in the car park.

Please empty your bins when you leave.

As regards green waste, peelings, etc., we have put a composter at your disposal near the vegetable garden. Please do not put any meat, bones or fish in it...

### Article 15 - Garden furniture and plancha:

Parasols, outdoor tables and chairs are available. Please keep them in good condition and do not move them. Gas planchas (supplied) are available (1 per lodge). Please take care of them and clean them (products provided). Don't hesitate to ask us if you have any doubts and to let us know when the gas has run out.

# **Article 16 - Water, electricity and heating:**

The supply of water, electricity and heating is included in the rental price. Please use them sparingly and with respect for the environment. The heating is set at 20°C in the main rooms and 19°C in the bedrooms.

### Article 17 - Sheets - Household linen:

Sheets, bath towels, swimming pool towels (in season) and kitchen towels are provided for the number of people occupying the lodge. Under no circumstances, and for sanitary reasons, may you bring your own sheets and towels.

### Article 18 - Instructions for smokers: It is strictly forbidden to smoke or vape inside the lodges.

Any infringement of this article will be punished by a deduction from the deposit of the amount of the cleaning package (deodorisation) by a company, with invoice. Ashtrays are available outside (pot and sand). Please do not throw your cigarette butts in the garden or on the terrace and empty them before you leave.

### Article 19 - Access to the swimming pool:

Access to the swimming pool is strictly reserved for guests of our lodges and is subject to special rules which are provided as an appendix to the contract. No-one not belonging to the rental property is allowed in the pool area. Please do not use them for any other purpose, they are reserved for the pool area.

**Article 20 -** The garden requires regular maintenance with machines that are sometimes noisy (lawnmowers, etc.). We try to take advantage of your visits outside to carry out these tasks, but it may happen that you are on site. Thank you in advance for your understanding.

#### Article 21 - Prohibited areas:

Access to the shed, vegetable garden and all other private areas not forming part of the rented lodge is prohibited. Please note that we live in a rural environment. Some areas may present risks for children (spikes, fences, woodpiles, etc.). Children are your responsibility and must be supervised at all times. We will not be held responsible for any inconvenience caused by a lack of vigilance on the part of parents.

Fruit and vegetable picking is reserved for family use. It is therefore forbidden to users of the lodges.

**Article 22 - Animals:** This contract specifies that pets are not permitted. If the tenant fails to comply with this clause, the owner may refuse the stay. In this case, no refund will be issued.

**Article 23 - Additional persons:** The lodges are available for a number of tenants defined in the contract. Persons not registered on the rental contract may under no circumstances enter or stay on the estate in any form whatsoever (mattresses, tents, cars, camper vans, etc.). Any breach of this article will result in the immediate eviction of the persons concerned. This also applies to access to the swimming pool.

# **Article 24 - Signing the contract:**

Signing the rental contract confirms that you have read and understood the internal regulations and the general rental conditions. Failure to comply with the safety instructions, contractual commitments and house rules shall entitle the owners of the lodges to immediately terminate the rental without refund as stipulated in the general rental conditions.